

HEIDI ALLEN MP
SOUTH CAMBRIDGESHIRE



HOUSE OF COMMONS
LONDON SW1A 0AA

Ms Yvonne Leslie
Senior Stakeholder Manager
GTR
3rd Floor
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Newcastle upon Tyne
NE1 6EE

By Email

19th June 2018

Dear Yvonne,

I previously requested that Stuart Cheshire, Passenger Services Director at GTR provide me with weekly updates on the Royston, Ashwell & Morden, Shepreth, Meldreth and Foxton services as well as those of Sandy and St Neots to London. I am asking again for GTR to provide me with a recent service update, outlining what levels of service GTR have delivered over the course of the previous three weeks, together with an outline timetable proposing which services are expected to run next week.

It is vitally important that my constituents are able to plan their week ahead by understanding which services will be running. Whilst the app and website updates are of course welcome, more forward planning is needed to provide constituents with weekly updates that are reliable and accurate.

I am still being told by frustrated commuters that services are being cancelled ad hoc and that my village stations are being seriously under-represented in the interim timetable planning. These are the services that connect my communities with work, school and day to day life. They are a vital component of local infrastructure; please ensure that these become the next priority on the timetabling to do list.

I look forward to receiving next week's timetable predictions by Friday latest, so that I can circulate these to affected constituents. I understand that my office have been in touch to request these.

Yours sincerely

A handwritten signature in blue ink, appearing to be 'H. Allen'.

Heidi Allen
MP for South Cambridgeshire